Ryan Singh

ERP Functional Consultant

Progress is impossible without change

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INTORDUCTION

Passionate, driven, proactive, perceptive, optimistic, curious and adventurous are the main qualities I have attributed to myself over the course of 5 plus years of building a professional IT career with a strong personal branding. I am instinctively driven to grow and face new challenges that can broaden my horizons and knowledge in this ever changing and demanding technologically globalizing world.
Through extensive experience in catering to a wide spectrum of technical and capacity driven demands of clients both big and small, I have developed a multifaceted skillset driven to deliver clear cut conventional and specific out of the box solutions.

WORK EXPERIENCE

ERP Functional Consultant

Baboem N.V.

04/2013 – Present

Building SAP Business One Databases, defining project scope and performing full implementation and support for customers.

Responsibilities

- Day to day office management
- Customer blueprint sessions for determining project scope
- Installation & Configuration of servers for SAP Business One & SQL Server
- Database building and optimization
- Building different reporting possibilities specified to needs of the customer
- End user software training
- On-site Support for product issues
- Follow-up on customer reported issues

Aftersale Manager

Promax N.V.

01/2012 – 01/2013

Responsibilities

Ensuring customer product issues are solved quickly. Invoicing and Sales of additional repairs and services. Guiding after sale team for day to day tasks for efficient and quick completion of various projects and issues.

EDUCATION

Accountancy

University of Applied Science and Technology

12/2011 – 12/2014

Accounting

VWO- Ewald P. Meyer Lyceum

2007 – 2010

LANGUAGES

Dutch ● ● ● ● ●

English ● ● ● ● ●

SKILLS

SAP Business One, MS SQL, SQL Reporting Services, Hyper-V, Crystal Reports, SAP PLD, Coresuite Designer, iVend – Retail, SAP Customer Checkout, Elvy document scanning, Accounting

BUSINESS AREAS

Wholesale, Retail, Shipping, Production, Services

INTERESTS

Software Development, Website Development, Photography, Photo editing, Entrepreneurship, History, Fitness

IMPLEMENTATIONS

THE KULDIPSINGH GROUP N.V.(SURINAME)(www.kuldipsingh.net/en) (2013 – PRESENT)
Kuldipsingh is the leading supplier of high-quality building materials and building-related services in Suriname. And also, for road construction, engineering, oil field services, heavy-duty rentals, port services, secure money transports and currency exchange, Kuldipsingh is the right address.
- *Writing blueprint documents and building SAP databases*
- *Creating Crystal reports*
- *Preventive software maintenance, solving software & user issues*
- *User training in purchasing, sales, finance and accounting*
- *Implementation of Core Suit Field Services applications on hand held devices for sales*
- *Implemented project monitoring and improvement with regular consultations*

RUDISA HOLDING MAATSCHAPPIJ N.V.(SURINAME)(www.rudisa.net/) (2013 – PRESENT)
Rudisa Holding is a consolidated company which has numerous branches in which it operates. These include the production of soft-drinks, car sales, television, apartments & building materials.
- *Writing blueprint documents* and *building SAP databases*
- *Creating Crystal reports and editing reports with Core Suit Designer*
- *Preventive software maintenance, solving software & user issues*
- *User training in purchasing, sales, production and financial reporting*

FERNANDES BAKKERIJ N.V.(SURINAME)(www.fernandesbakkerij.com) (2015 – 2016)
Fernandes is the largest bakery in Suriname with a plethora of pastries, breads and sweets, supplying the entire country on a daily basis with a large distribution network to most supermarkets and has itself a nationwide multistore presence. Fernandes Bakkerij is part of Fernandes Holding, which is the conglomerate of all Fernandes daughters and subsidiaries.
- *Building iVend database*
- *Creating Crystal and iVend reports*
- *Testing and implementing custom interface between iVend retail and Exact software*
- *Solving software issues related to major system bugs requiring collaborative approach with remote iVend experts in India*
- *User training in point of sale (POS) software and reporting for back office stores transactions and cash desk closing*
- *Installation & Setup POS Machines*

GALAXY N.V.(SURINAME)(www.galaxy.sr) (2014 – 2016)
Constantly setting the standard for Fashion, GALAXY's goal is to supply the fashionable crowd with a wide variety of the latest styles in men and women's fashion.
- *Building iVend and SAP databases*
- *Creating Crystal reports*
- *Solving interfacing issues between iVend and SAP Business One database*
- *User training in POS software, back office cash desk closing and store transactions management*
- *Installation & Setup POS Machines*

SIMPEX INTERNATIONAL N.V.(SURINAME)(www.simpex-international.com) (2015-PRESENT)

Simpex imports and distributes both locally and internationally, provisions and household products within Suriname and to large parts of the Caribbean through the Bonded Warehouse of Simpex Int'l N.V.

- *Writing blueprint document and building SAP databases*
- *Creating Crystal reports*
- *Carry out weekly financial audits*
- *Solving SAP Business One software issues and printer (hardware) issues*
- *User training in Sap Business One: purchasing, sales, inventory management*

KINGS ENTREPRISES N.V.(SURINAME)(www.kings.sr) (2013 – 2016)

King's Enterprises NV is the largest company in Suriname for imports, distributions and sales of alcoholic and non-alcoholic beverages. They handle hundreds of containers annually. The company is the trendsetter in this field with more than 900 products SKU's. Branched out in multiple locations.

- *Writing blueprint documents and building SAP and iVend databases*
- *Creating crystal reports and implementing SQL mail alerts for user specified incidents*
- *Managing database migration related to new server setup*
- *User training in: POS, sales, inventory management*

BUILDING DEPOT SURINAME(SURINAME)(www.buildingdepotsr.com) (2015 – 2016)

The largest warehouse in Suriname when it comes to building materials, furniture, electronics and appliances. The company has a strong focus on quality and strives for the upmost customer satisfaction.

- *Writing blueprint documents and building SAP and iVend databases*
- *Creating crystal reports*
- *Creating Excel – SAP database interface for user specific data retrieval and processing*
- *Solving general software & user issues*
- *User training in: POS, sales, inventory management*

DE MOLEN(SURINAME)(WWW.DEMOLEN.SR) (2014 – 2017)

De Molen is the sole producer of wheat flower and wheat-based products in Suriname, with substantial production of livestock and poultry feed, covering most of the national farmers demand. De Molen also caters to the high local poultry demand via it's daughter: TOK

- *Writing blueprint documents and building SAP databases*
- *Creating crystal reports*
- *Testing and managing addons for reading external weight measurement data of poultry production into existing SAP database*
- *Solving general software & user issues*
- *User training in: POS, sales, inventory management*

DELI NOVA B.V.(CURACAO) (2014 – PRESENT)

One of the largest suppliers of specialty meats, specific meat products, various spices and all manner of kitchen appliances for all caterers on the island of Curacao.

- *Writing blueprint documents and building SAP databases*
- *Creating crystal reports*
- *Implementing and setup of automated picklist generation and printing on Intermec printers via Crystal Reports on a multitude of locations for improved efficiency of distributions*
- *Designed specific labels for packaging related to delivery control*
- *Testing addons for order processing and loading of delivery trucks for SAP database information feed*
- *Solving general software & user issues*
- *User training: sales, purchasing, inventory management*

ROCARGO SERVICES(BONAIRE)(www.rocargo.com) (2017 – PRESENT)

Rocargo Services Bonaire NV was founded on September 17th 1982 in Bonaire, and the company is specialized in ship and liner agency, cargo handling, freight consolidation, custom brokerage and moving services.

- *Writing blueprint documents building SAP databases*
- *Creating crystal reports*
- *Documented and tested implementation of interface between a custom web based operational application and SAP Business One*
- *Collaboration with System Innovation Romania on development, testing and fine tuning of an addon for disbursements linked to SAP Business One database*
- *Implementation of Elvy Document scanning for quick processing of incoming invoices*
- *Solving general software & user issues*
- *User training in: Elvy Document scanning, disbursement addon, purchasing and finance*

SAMANDAR SHIPPING B.V.(CURACAO)(www.samship.com) (2015 – 2016)

Ship chandler company founded more than 4 decades ago, providing 24hour services to ships in Curacao.

- *Writing blueprint documents building SAP databases*
- *Creating crystal reports*
- *Design and implementation of Excel ordering sheet, directly linked to SAP database, for quick and efficient order processing*
- *Solving general software & user issues*
- *User training in: Microsoft Excel, purchasing, sales, inventory management*

OTHER IMPLEMENTATIONS

CREATIVE COMMUNICATIONS AND MARKETING N.V. (2014)

DATASUR N.V. (2015)

MAIA (2017)

FERNANDES AUTOHANDEL N.V. (2017)

VK OFFICE SUPPLIES N.V. (2018)